

# Services and Development

## Expert Advice to Custom Applications



Over the years helping our customers build telephony applications, we have realized that many of you don't want to tackle the development at all. Inventive Labs offers any level of help drawing on our immense experience in building and deploying hundreds of voice applications.

From the simple IVR to the very complex predictive dialer we haven't met a voice solution we didn't complete without complete customer satisfaction. From some design guidance (yes, we write detailed requirements documents) to completely developing the application for you, our Professional Services team can help you get to market fast without the technical ramp up. IVRs, dialers, inbound, outbound, we can build it all!

### SERVICES WE PROVIDE

Voice User Interface (VUI) and GUI Design  
Requirements Definition and Documents  
Voice Application Development  
Database Design  
Project Management  
Product User Guides  
Application Tuning and Testing  
Call Progress Analysis Tuning  
Hourly Application Consulting  
Full-day training available

In addition to our Professional Services we offer product support options to fit various budgets and needs. We maintain a useful Support wiki where we add new topics, tips and tricks to help existing customer or those just starting to use Voice Elements.

Support plans can be purchased on an annual unlimited basis or in hourly packages.

### FLEXIBLE

We can build an application, then hand the code back to you for maintenance and updates.

### ANY TECHNOLOGY

We can consult on the design of your VoIP, digital or analog-based telephony applications.

Contact us today to discuss your requirements and project and how our .NET tool, Voice Elements might be right for your business needs.

# Inventive Labs

## Voice Solution partner

Inventive Labs is a team of telephony solution developers committed to delivering proven, cost-effective voice solutions, development tools and services. As the leader of .NET telephony application software, Inventive Labs has also quickly become a key provider of proven voice solutions since launching its first telephony toolkit in 1999.



We recently announced the availability of our Voice Elements Platform that includes our new HMP Elements SIP Stack. Voice Elements Platform was written from the ground up, providing the most flexible and powerful SIP Stack and .NET development tool combination in the industry.

With thousands of concurrent voice channels running every day, Inventive Labs is a trusted partner for your development and voice services needs.



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### FULL SPECTRUM

Inventive Labs provides a complete spectrum of applications, services and support for companies that rely on voice solutions for their core business and daily operations.

### TRY IT OUT

The Voice Elements Demo is free to try for 30-days.

For more information on any of our products or services please visit us on the Web at:  
[www.VoiceElements.com](http://www.VoiceElements.com)